#### **About Us**

Broad Street Dental Surgery is a private dental practice in the heart of Hereford City Centre. We sit opposite the historic Cathedral.

The surgery itself was established in 1972 and has slowly grown to 4 modern dental surgeries. We have a state of the art decontamination room and offer a comprehensive range of dental treatments.

We encourage all our patients to join Denplan as it has a range of dental plans to suit all patients' needs. They are designed to spread the cost of treatments, to make looking after dental health easy and affordable. We offer a pay as you go service for patients who do not want to join Denplan. Broad Street Dental Surgery is a Denplan Excel Accredited Dental Practice.

### **Opening times**

Monday 8:45am - 5.15pm Tuesday 8:45am- 5.15pm Wednesday 8:45am- 5.15pm Thursday 8:45am - 5.15pm Friday 8:45am - 5.15pm

Please note we are closed from 1pm- 2pm for lunch every day



#### In an emergency

Please ring: 01432 266899

**Denplan Patients:** Away from home: UK 0800 844 999 Abroad: +44 (0) 1962 844999

Denplan EXCEL

Denplan Excel is a certification programme for dentists to demonstrate excellence in quality assurance, patient care and communication. We have held this certification for over 7 years.

#### **Contact us**

- 01432 266899
- 0 32-35 Broadway House, Hereford, HR4 9AR
- enquiries@broadstreetdentalsurgery.com  $\bigtriangledown$

## **Caring** for you and your smile

(23)

BROAD STREET

DENTAL SURGERY

Private dental surgery in the heart of Hereford

### **Our Services**

We treat a diverse range of patients and provide a comprehenisve range of treatments at the practice:

- Routine Examinations
- Prevention including oral hygiene treatment of periodontal disease, fluoride applications and fissures sealants
  Fillings
- Crown and Bridgework
- Anti-snoring devices
- Root Canal Treatment
- Cosmetic Dentistry
- Dental Implants
- Adult orthodontics
- Invisalign
- Sparks Aligners

# Direct Access with our hygienists



Kay provides a direct access service which means that you do not need to see a dentist first.

www.broadstreetdentalsurgery.com

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#### **Our dentists**

Andrew Farr Principal Dentist, Registered Manager and Provider (BDS hons Wales) GDC no. 115394, PGDip Advanced Restorative and Aesthetic Dentistry, PGDip Implantology PGCert. FDI Implantology ITI PGDip Coaching and Mentoring in Education

April Halford Associate Dentist GDC 64622

Emma Kempton Associate Dentist GDC 296952

## Our hygienists and therapists

Kay Millar Dental Hygienist (Dip. Dent Hygiene) GDC 6742

Nicola Kempson Dental Hygienist (CEB Dip Dent Hyg 1995, Cert OHE 1999) GDC 125363

Sophie Wilcocks Dental Therapist (BSc Hons. Dental hygiene and therapy Teeside) GDC 265249

#### **Practice Manager**

Georgina Farr GDC 6737 Dip L4 ILM, RDH Cardiff

Rebecca Rogers - Trainee Practice Manager

#### **Our dental nurses**

#### Fay Best Lead Dental Nurse

GDC 152368, ILM Level 3 Dental Decontamination Susan Pardell Reg. Dental Nurse GDC 121183 Vanessa Hooper Reg. Dental Nurse GDC 116797 Louise Thompson Reg. Dental Nurse GDC 306773 Jamie Bint- Trainee Dental Nurse Casey Gledhill Reg Dental Nurse GDC 300502 Tara Page Reg Dental Nurse GDC 231639

#### **Our receptionists**

Lisa Thomas

#### **Compliments & Complaints**

We are happy to consider any suggestions you may have that would improve the service we provide. Comments and compliments are always welcome. We also operate a Practice Complaints Procedure for dealing with complaints which adheres to National Criteria. Our receptionists will give you further information and a leaflet giving details of the procedure is available from Reception.

Our aim is to give you the highest possible standard of service and we try to deal swiftly with any problems that may occur. All staff members have access to your information but we will never pass it on without your explicit consent. Our privacy policy is available to download from our website or a copy is available from reception.



